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## Notice of Qualis Health Provider Portal (QHPP) Updates

Beginning April 1, 2017 QHPP users will experience the following improvements and changes when submitting reviews via the QHPP:

- The Requesting Provider is now a required field. This field enables users to access and monitor his/her review once it has been submitted in the portal. If this field is not completed, the user cannot move forward with the submission.
- A pop-up message will now prompt and redirect users submitting prior-authorization requests to provider resources such as the Provider Checklists and the NM Medicaid forms website.
- Users are no longer able to add clients/recipients into the QHPP. Users are now required to call Qualis Health for these requests.
- The urgent request designation box is no longer available in the portal. If immediate attention is required, please call Qualis Health to alert that a request has been submitted in the portal requiring a same day, urgent response.

Please call Qualis Health if you have any questions or require assistance using the QHPP at 1-866-962-2180.

We are here to serve you!