

CMS Update and 2017 EQR Agenda

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Advancing Healthcare
Improving Health

Medicaid Managed Care Final Rules

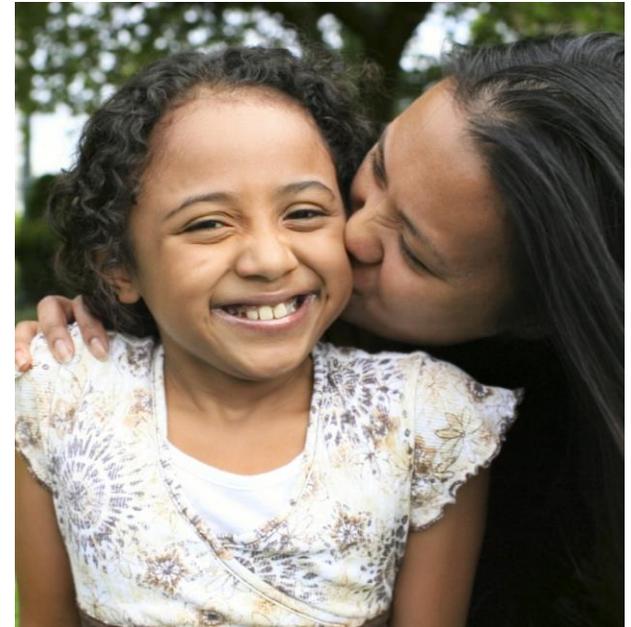
- The Medicaid Managed Care Final Rule was published in the Federal Register on May 6th
- This final rule is the first major update to Medicaid managed care regulations in more than a decade.
 - ✓ First published in 2003
 - ✓ Revised in 2012
- This final rule advances CMS's mission of better care, smarter spending and healthier people



Changes to EQR

Adds two new EQR activities

- Mandatory: Validation of the MCO and PIHP network adequacy: applies no later than one year from issuance of the EQR protocol
- Optional: Assist with the quality rating of MCOs and PIHPs. Applies no earlier than the issuance of the EQR protocol



Improving the Quality of Care

Once the new EQR activities are implemented, the annual EQR process will consist of four mandatory and six optional activities:

➤ Four Mandatory Activities

- Performance Improvement Project Validation
- Performance Measurement Validation
- A review conducted to determine compliance with the standards set forth in subpart D of 42 CFR 438 relating to access; care coordination; amount duration and scope of covered services; and other plan standards
- Network Adequacy Validation (new)



Improving the Quality of Care

- Six Optional Activities
 - Encounter data validation
 - Administration or validation of consumer or provider surveys of quality of care
 - Calculations of performance measure in addition to those reported by the plans
 - Conduction of PIPs in addition to those conducted by health plans
 - Focus studies
 - Assistance with QRs (new)



Changes to the EQR Process and Policy

- Changes to EQR process and policy
 - ✓ An accrediting body may not serve as an EQRO for a health plan it accredited within the previous three years (such as NCQA, URAC)
 - ✓ Information from the EQR-related activities must be used to complete the EQR technical report - states may not essentially revise the content of the report by its EQRO without evidence of error or omission
- Standard publication date of April 30th of each year, posted on the state's website



EQR Annual Technical Report

In addition to the current requirements, the annual technical report also will be required to:

- Include validating performance measurement data for each activity conducted in accordance with performance of PIP and performance measurement activities
- Include recommendation on how the State can target goals and objectives in the Quality Strategy to better support improvement in quality, timeliness and access



EQR Agenda for 2017

- Encounter Data Validation
 - ✓ SUD treatment services
 - ✓ Mental health services
 - ✓ WISe services
- Performance Improvement Project Validation
 - ✓ Children's PIP (clinical or non-clinical)
 - ✓ SUD PIP
 - ✓ Clinical or non-clinical PIP (which ever is not the children's PIP)
- Performance Measures Validation
 - ✓ Penetration rate for SUD services
 - ✓ Penetration rate for mental health services
 - ✓ Readmission rate to an inpatient facility within 30 days of discharge of an inpatient facility



EQR Agenda for 2017

- Compliance Review
 - ✓ Quality Assessment/Program Improvement
 - SUD providers
 - Mental health providers
- Focus Study
 - ✓ Clinical record/ golden thread review of SUD services
- Full BHO ISCA Review
 - ✓ SUD BHA interview and walkthrough
 - ✓ Mental Health BHA interview and walkthrough
- Full State (DBHR) ISCA Review
- Follow Up of Previous Year's CAPs

